



ExpressDeposit Installation Guide

Required items for installation:

- Personal computer (PC) running **Windows 7, 8 or 10**.
- An available USB port on the PC
- Express Deposit scanner (i.e. TellerScan TS230, Panini, Digital CX30)
- Account ID, User ID (not case sensitive), and Password
- The phone number that was provided for dual authentication (PhoneFactor).
- An account with Administrator rights on the PC.

Installation

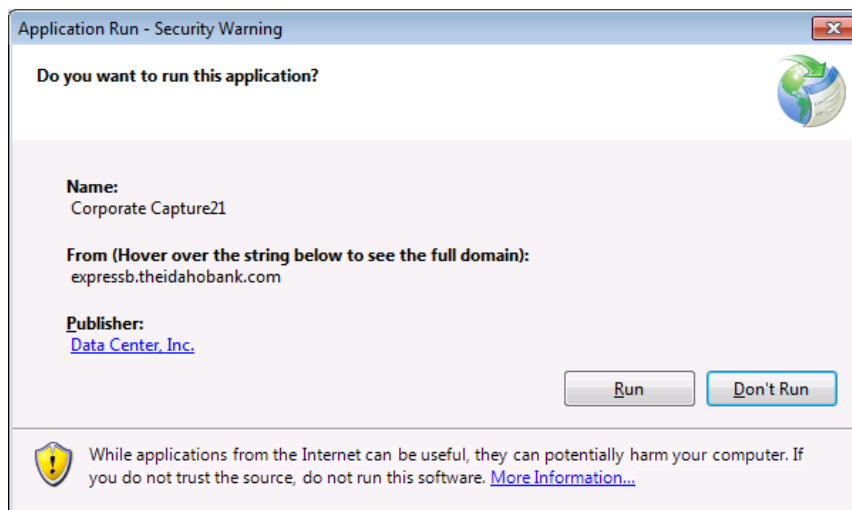
- Open Internet Explorer. ** If using Windows 10, make sure you are using Internet Explorer, not Edge. Edge is the default browser in Windows 10 and will not work with CC21.
- Browse to <https://express.theidahobank.com>
- Select Login to Remote Deposit
- Enter your account ID, user ID, and temporary password
- The image below should appear; press Continue and you will receive a phone call at the number you provided for PhoneFactor; follow the directions given on the call.

To verify your identity, the system will call you at the phone number that you provided. Press continue to proceed, and enter the following Pin when prompted: 9464

Continue

Return to Login

- Once logged in, go to Settings, Install Drivers. Click Run.



- The screen below indicates you do not have scanner drivers installed. Click Install

Please install the component(s) below that are highlighted in red.
Note: You must have administrative rights to install components.

Component	Available Version	Minimum Version	Installed Version	
Digital Check Scanner Drivers	1200.0.0.1	1008.0.0.1	None	Install

Web Site Version: 2015.1.1
 Database Version: 14.6
 CC21 Client Version: 14.1.2.1

- You should see similar messages to the ones below; click Run, Yes, etc.

Do you want to run or save **R21_DCC.exe** (2.27 MB) from **expressb.theidahobank.com**?

This type of file could harm your computer.

User Account Control

Do you want to allow the following program to make changes to this computer?

Program name: Corporate Capture21 Digital Check Drivers
 Verified publisher: **Data Center, Inc.**
 File origin: Hard drive on this computer

[Change when these notifications appear](#)

Setup - TellerScan 32-bit and 64-bit Combined Driver

Installing

Please wait while Setup installs TellerScan 32-bit and 64-bit Combined Driver on your computer.

Updating driver ...

- The install may appear to hang for a few minutes, allow it to finish.

Installing (Not Responding)

Copying file:
 C:\Windows\system32\buicap32.dll

94%

After the install has finished, Click the Refresh Button and the page should change to reflect that the driver is now installed.

Component	Available Version	Minimum Version	Installed Version	
Digital Check Scanner Drivers	1200.0.0.1	1008.0.0.1	1200.0.0.1	Install

Web Site Version: 2015.1.1
Database Version: 14.6
CC21 Client Version: 14.1.2.1

[Refresh](#)

- Now plug the scanner in to the PC.
- You may see an icon in the notification area like below, **wait for it to finish.**



- Do a scan and verify that the scanner is recognized and put into a ready state.

Cleanup of Existing Customers after ClickOnce

After an existing customer's Client Type has been changed from ActiveX to Click-Once and they have successfully done a scan there are a few cleanup tasks that should be done.

After you have verified the scanner is working as expected:

1. Remove the site from compatibility mode
 - a. Go to Tools, Compatibility View Settings in the Menu Bar, or click the Tools button (small gear) at the top right of Internet Explorer.
 - b. Click theidahobank.com and click Remove. Click Close

2. Remove the site from Trusted Sites.
 - a. Go to Tools, Internet Options. Click the Security Tab.
 - b. Highlight Trusted Sites and click the Sites button.
 - c. Remove <https://express.theidahobank.com> from the sites list.

3. Uninstall old scanner Interface Software.
 - a. Go to Control Panel, Programs and Features or Control Panel, Uninstall a Program.
 - b. In the list, find "*Corporate Capture21 Scanner Interface*" and uninstall it.

4. Log in to CC21 again and verify you are still able to scan.